

***This is an amended version of Section M of the application for a new licence which includes in bold italics amendments agreed with Environmental health following mediation.***

## **M**

Describe the steps you intend to take to promote the four licensing objectives:

**a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)**

The relevant mandatory conditions shall apply to the licence.

This licence shall have no effect unless and until Premises Licence number BH184278 is either surrendered or revoked.

Substantial food in the form of table meals appropriate to the time of day shall be available from when the premises open until 22:30 hours or 30 minutes before the intended closing time of the premises on any particular day, whichever is earlier. ***This shall include the enclosed seating area.***

A waiter/waitress service shall operate at all times the premises are open to the public. ***This shall include the enclosed seating area.***

Non-alcoholic beverages (including tea and coffee) shall be available at all times the premises are open to the public.

A minimum of 40 covers (i.e. tables and chairs that can be used for dining) will be provided internally from when the premises open until 22:30 hours or 30 minutes before the intended closing time of the premises on any particular day, whichever is earlier.

**b) The prevention of crime and disorder**

**CCTV**

The holder of the premises will install and then maintain in good working order a digital CCTV system which covers all internal parts of the premises open to the public (except the lavatories), the area immediately outside any entrance to the premises and (if it is in use), the external area. Recordings shall be retained for a minimum period of 31 days and made available for inspection by police and other authorised officers immediately on request with copies provided in a readable format as soon as practicable provided that any request to view or be provided with copies of recordings is compliant with data protection legislation and that if the premises are closed when the request is made, the request be complied with as soon as reasonably practicable.

A person conversant with the operation of the CCTV system who is also authorised to access the same shall be on duty whenever the premises are open to the public.

The system shall be checked on at least a weekly basis - a written or electronic record shall be maintained of all such checks, any fault shall be recorded and immediate action taken to rectify the same. The record shall be made available for inspection by Police and other authorised officers on request.

**Refusals Register and Incident Reporting**

The premises shall maintain (either in writing or electronically and either as a single document or separately):

1. A record of each and every occasion the sale or supply of alcohol is refused, the reason for the refusal, the name of the person refusing the sale/supply and (if possible) the name or description of the person who has been refused.

2. A record of any incident involving the commission or suspect commission of any criminal offence or anti-social behaviour occurring within the premises (including the external area if in use) to include a description of the incident, the name(s) of any staff member involved and the action taken.
3. A record regarding the removal of any person from the premises (other than at closing time), to include the reason for removal and the name(s) of any staff member dealing with the incident.
4. Any official visit or inspection undertaken by an authorised person (as defined by the Licensing Act 2003).

### **Door Supervision**

The holder of the licence or the DPS shall also undertake a risk assessment to determine whether it is appropriate to deploy door supervisors on any other particular day, occasion or time.

The risk assessment will take into account the risks associated with any act of terrorism directed at the premises, disorder within or associated with the premises and the risk of nuisance being caused by (for example but not limited to) persons smoking outside the building after 23:00 hours.

A copy of the risk assessment will be provided to the Police and Licensing Authority on request and will be reviewed and updated:

1. Annually;
2. If it is intended to provide regulated entertainment on a Thursday after 23:00 hours;
3. If any other event is scheduled to take place at the premises that differs substantially from the normal operation of the premises (for example the showing of a major sporting event on television that might give rise to conflict within the premises between rival supporters);
4. At the request of the Police; or
5. Following any incident involving serious crime at or associated with the premises.

### **Pub Watch**

The premises shall join any local "Pub Watch" scheme, regularly attend meetings and actively support its initiatives.

### **c) Public safety**

*Note for information purposes only:*

*The applicant has carefully considered this licensing objective and has concluded that in the light of other regulatory requirements (such as the Regulatory Reform (Fire Safety) Order 2005) and the conditions proposed elsewhere in this application, no additional conditions are appropriate under this licensing objective.*

### **d) The prevention of public nuisance**

*Note for information purposes only- The provisions of the Live Music Act have not been disappplied to this Licence. The following conditions will therefore be subject to the provisions of the Live Music Act.*

No regulated entertainment shall be permitted in that part of the premises identified as the "enclosed seating area" on the approved plans, after 23:00 hours.

***The holder of the licence shall ensure that the entrance door into the enclosed seating area and from the enclosed seating area into the main part of the building are not open at the same time after 20:00 Hours.***

Whenever regulated entertainment is provided inside the premises (i.e. that part excluding the enclosed seating area), the following conditions shall apply:

The retractable roof over part of the enclosed seating area shall be kept closed and all windows kept shut;

The holder of the licence shall ensure that the entrance door into the enclosed seating area and from the enclosed seating area into the main part of the building are not open at the same time; and

Persons wishing to smoke shall not be permitted to do so within any part of the enclosed seating area.

All amplified music shall be routed through a noise limiting device. The level(s) at which the device is set shall be determined in consultation with the Environmental Health Officer.

Access to the device shall be restricted to the manager of the premises and a noise consultant retained by the premises.

Patrons shall only be permitted to smoke in that part of the enclosed seating area that has a retractable roof and only when the roof is retracted.

Staff (including any SIA registered door supervisors) shall be instructed:

To monitor compliance with the conditions of the licence; and

To ensure that patrons smoking outside the premises on the street are not causing a nuisance to local residents.

A sign shall be prominently displayed at the exit from the premises requesting customers to leave quietly and have regard to local residents.

The premises shall ensure that its website includes a telephone number to which local residents can refer any concern about noise and other issues.

No waste shall be removed from the premises nor deliveries made to the premises between 22:00 and 08:00 hours.

#### **e) The protection of children from harm**

The premises shall operate a "Challenge 25" policy whereby any person who appears to be under the age of 25 will be required to provide photographic proof of age in one or other of the forms required by the mandatory conditions before being supplied with alcohol.

Signs advertising the policy shall be prominently displayed at the entrance to the premises and at any or all serveries supplying alcohol.

All staff concerned with the sale or supply of alcohol shall be trained regarding restricted sales (to persons who are intoxicated or under the age of 18 either in person or by proxy), the terms and restrictions of this licence and the "Ask Angela scheme" (whereby a customer may alert staff if they feel threatened or intimidated by another customer) before they commence their duties and refresher training shall be provided at least once every 12 months.

Written or electronic records shall be maintained with regard to all training, including the name of the person trained, the nature of the training and the person who delivered the training. The records shall be retained for at least 12 months and made available for inspection by the Licensing Authority, Police, Trading Standards and other authorised officers.